

PATENT

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Sherif Yacoub et al.  
Application No.: 10/696,839  
Filed: October 30, 2003  
Title: SYSTEM AND METHOD FOR INTERACTIVE VOICE  
RESPONSE ENHANCED OUT-CALLING

Examiner: MD S. Elahee  
Art Unit: 2614  
Docket No.: 200309325-1  
Date: November 9, 2010

MAIL STOP AMENDMENT  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

AMENDMENTINTRODUCTORY COMMENTS

Sir:

In response to the Office Action dated July 12, 2010, please extend the period of time for response one month, to expire on November 12, 2010. Enclosed are a Petition for an Extension of Time and the requisite fee. Please amend the application as follows: